



Warranty Policy

Manufacturer warranty terms and how to raise a warranty claim at Jeffi Stores.

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1. Manufacturer Warranty

Most products sold by Jeffi Stores carry the original manufacturer's warranty. The warranty period and terms vary by brand and product category. Warranty details are mentioned on the product packaging or datasheet.

2. What Is Covered

- Manufacturing defects in materials or workmanship.
- Failure under normal use conditions within the warranty period.
- Products with valid proof of purchase from Jeffi Stores.

3. What Is Not Covered

- Damage caused by misuse, improper installation, or neglect.
- Normal wear and tear.
- Damage from power surges, accidents, or unauthorised modifications.
- Consumable parts (belts, brushes, blades) unless defective on arrival.
- Products with removed or tampered serial numbers.

4. How to Raise a Warranty Claim

- Step 1: Contact us at jeffistoress@gmail.com with your order number, product details, and description of the defect.
- Step 2: We will coordinate with the manufacturer on your behalf.
- Step 3: Depending on the manufacturer's process, the product may be repaired, replaced, or refunded.
- Step 4: Turnaround time varies by manufacturer — typically 15–30 business days.

5. Out-of-Warranty Repairs

For products outside the warranty period, we can help connect you with authorised service centres. Repair costs will be borne by the customer.

This document is an authorised copy of the Warranty Policy as published on jeffistores.in/legal/warranty-policy. The official version on the website is the source of truth and may be updated from time to time.

